

Smart-Alek® Case Study #4

Third party's lack of well site management



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Situation:

The subject Company's gas well flowed into a third party producer's facility and was operated by this producer as part of the mid-stream contract. Over a period of time, this well was not hitting production targets. When operating problems occurred for this well, the contract operator only provided the minimum effort required to fulfill the contract. This translated into poor well performance and high downtime.

Critical Issue:

- Missed production targets due to excessive downtime.
- Third party operator was not providing sufficient attention to well site.

Customer:

- Size: Tier 2
- Region: WCSB
- Production: Gas
- Title: Superintendent

Customer Requirement:

The Company required a solution to monitor third party operated wells. Knowing what was happening at each well in real-time, would allow them to work more effectively with their contract operator to resolve any production issues.

What Zedi Provided:

Zedi provided their remote surveillance solution with Smart-Alek on the Company's third party operated wells. By viewing production data online through Zedi Access, our secure web interface, the Company could determine if there were any problems at each well. They could then contact the third party to address any glitches in the well's operations.

Results:

Using remote surveillance, the Customer was able to proactively influence their well production by engaging the third party to attend to production issues as soon as problems arose. With wells being managed proactively, this Zedi solution ultimately created an incremental volume of 18,000 BOE over an 18 month period for the Company.

(See Figure 1)

Figure 1 – Improved third party operations using Smart-Alek surveillance

